

Sustainability Policy

The Sentido Galosol, Galomar and Alpino Atlantico Hotels are aware that in the community we can all contribute towards a sustainable future by associating environmental awareness as an integral part of social responsibility.

The environmental performance of our activities is an integral part of our corporate responsibility and it is essential to promote the preservation of the environment.

Our Hotels are committed to harmonising social and economic development with environmental protection in order to develop sustainable and responsible tourism.

We have a continuous concern for our company to be a sustainable company, with a new approach at the business level, in which essential factors are considered such as: optimising the use of natural resources and reducing the impacts with regard to the environment; social inclusion and respect for cultural diversity and the interests of all those involved, always maintaining an attitude of cooperation and dialogue with the community.

Having said this, our Hotels are committed to evolving with progress with a view to sustainable tourism in accordance with the following principles:

Environmental Responsibility

- Comply with environmental legislation and regulations;
- Reduce the quantity of waste and promote its recycling and reuse;
- Reduce energy consumption and minimise water consumption;
- To make rational and efficient use of natural and sustainable resources.

- Protect the environment and biodiversity, namely the Garajau Nature Reserve, of which the Hotel is an integral part;
- To assume the commitment of sustainable purchases.

Social Responsibility

- Safeguard human rights;
- Promote local involvement by fostering employment, integrating young people into working life through internships and supporting local initiatives;
- Protect children from any kind of abuse and not hire minors;
- Ensure the safety of our customers and employees by working closely with local authorities, reporting any suspicious activity in the environmental and social area.
- Co-operate at a societal level by establishing partnerships at a social and environmental level;
- Co-operate and help the local community;
- Help local businesses by promoting the regional economy;
- To inform the local population about the hotel's initiatives and integrate the community in them.
- Support institutions in the fight against abandonment and maltreatment of animals - Animad.

Internal Responsibility

- Comply with labour legislation;
- Promote communication between our employees as a team;
- Make our Sustainable Policy known to all employees;
- To raise our staff's awareness of social and environmental responsibility actions, making them an integral part of the hotel's initiatives;

- Provide better knowledge to our employees through continuous training;
- Improve the quality of work through a system of incentives for our employees.

Responsibility to Customers

- Promote and raise awareness of our Sustainable Policy among the Hotel's clients;
- Inform and promote to our guests all the actions and results achieved on an environmental level;
- Integrate our clients in the Hotel's social and environmental initiatives;
- Encourage customers to help by making them aware of environmental and social issues;
- Maintain the quality of service to our customers.

Our commitment towards a sustainable future!